# Interagency Coordinating Council July 26, 2016 Meeting Minutes

**ICC MEMBERS**: Bruce Orr, Pam Reuther, Ann Woolfolk

INTERESTED PERSONS: Andrew Mensack (Parent), Christine Anderson (OEL), Kathleen Devine (DPH), Lisa Savino (Bayada Pediatrics), Deborah Simon (DPH), Fiona Vivar (DPH/DOE), Candace Shetzler (EBS), Mary Agnes Rutkowski (Bayada Pediatrics), Pam Green (CCHS), Lillian McCuen (OEL), Flo Kinney (Sunny Days), Jamie Walko (Consultant, DOE), Ophelia Wallace (DPH), Paula Broody (PIC), Loyda Santiago (PIC), Julie Marshall, Robin David (DOI)

**STAFF**: Pam Weir, Robert Bordley, Nancy Smith, Freda Collins

Participated via conference call ~ Anne Meduri, MD (AI DuPont) and Heidi Beck (New Directions Early Head Start)

### Survey Monkey Results - Pam Weir, DHSS

Pam discussed the results of the Survey Monkey, administered May 17th, designed to identify areas of focus in addition to feedback from ICC attendees. Please see attached PowerPoint presentation.

# Early Intervention System Overview - Executive Board Members

Bruce Orr discussed the history of the ICC and highlighted the intent to contribute to a better delivery system for Delaware's youngest citizens. Ann Woolfolk discussed the Vision, Mission and Purpose of the ICC and stressed the importance of family involvement. Pam Reuther discussed ICC membership and focused on the current need for more family involvement. She also described how an interested party can become a member and shared the link to the application. Nancy Smith discussed organizational information regarding the structure of the Department of Public Health (DPH) and Birth to Three. Please see attached PowerPoint presentation.

### Part C Coordinator Introduction - Nancy Smith, DHSS

Nancy introduced herself as the new Part C Coordinator and gave a bit of her background information before introducing the attendees to her three reasons (now 31 years old) for becoming so involved in Early Intervention.



#### Family Story - Andrew Mensack, Parent

Andrew discussed his experience with Early Intervention services and the exceptional attention his family received from his Child Development Watch (CDW) Family Service Coordinator (FSC) and other specialists associated with his daughter's IFSP. He read from a speech he delivered to the Joint Finance Committee on February 23, 2016:

I would be truly lost if it weren't for the guidance and support that Early Intervention Services in this state provide. They are more than just professionals in their field; they are caring and compassionate people that celebrate successes and victories with me. In fact, I text them 24 hours a day whenever my Daughter Annabelle does something new, this week it was walking forward with some assistance!

The last 18 months of my daughter's life and my own would not have been nearly as productive and preparative for the rest of Annabelle's without the services this state offers. We need these services in this state because they provide real value beyond what can be measured in a bar chart or graph. They directly impact the lives of their patients and their families in a positive manner. A helping hand is something we need, and it is something they unconditionally provide.

He showed pictures of his beautiful daughter Annabelle and shared some of her current successes. Please read more of Andrew's speech in the attachment.

# **CDW North Update -** Kathleen Devine and Deb Simon

Kathleen and Deb reported on Caseload numbers and referrals received. They described the elevated stress levels family service coordinators are experiencing due to the very high caseloads they are carrying, and new processes and procedures being implemented statewide.

#### **CDW South Update** - Ophelia Wallace

Ophelia reported on Caseload numbers and referrals received. She, also, described the elevated stress levels family service coordinators are experiencing due to the very high caseloads they are carrying and new processes and procedures being implemented statewide.

### **Next Meeting:**

Tuesday, October 25, 2016 12:00 noon ~ 3:00 PM DE Technical & Community College Campus Terry Campus, Dover DE

Documents may also be found on the Birth to Three website: <a href="http://www.dhss.delaware.gov/dhss/dms/epqc/birth3/directry.html">http://www.dhss.delaware.gov/dhss/dms/epqc/birth3/directry.html</a>

Attachments can be found on the Birth to Three website: <a href="http://www.dhss.delaware.gov/dhss/dms/birth3pubs.html">http://www.dhss.delaware.gov/dhss/dms/birth3pubs.html</a>